

# Suite Concierge™

by Red-Fork Hospitality Solutions

Microsoft certified Windows 8.1 store front app which is run on robust commercial grade large format (23" +) kiosk device running a Windows 8.1 operating system.

## **Increased Event Day Sales**

Suite Concierge<sup>™</sup> is ready to take your guests' orders whenever they are ready. Images of your menu items and an easy-to-use interface with a step-by-step order process drive sales.

#### **Accurate and Consistent Orders**

Red-Fork's clean and effortless interface guides guests though a visual step-by-step process to place their order.

#### **Brand-able**

Brand-able templates allow each site to be unique to each venue with custom fonts and images- no need for a web developer. This gives patrons a memorable experience as they are placing orders to the kitchen.

### **Kiosk Benefits**

Provides a quick, self-serve interface or your guests. Orders can be placed when your guests are readyno more waiting for the suite attendant or placing orders via the phone.

#### **Increased Productivity**

Red-Fork has designed Suite Concierge™ to allow your venue to be more productive with fewer resources. The hands off design means employees can focus on timely delivery of orders and customer service during peak order times. And, orders can be integrated directly with your back office system for seamless transactions.





About Red-Fork Hospitality Solutions

Red-Fork has a portfolio of customer-facing applications that allow customers to place orders from their computer, tablet, phone, or a fixed kiosk. These applications, coupled with Suite Concierge™ give guests throughout the venue the ability to place orders for food, beverage, or merchandise. Ordering Made Easy!

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